

	A	B	C	D	E	F
1	Documentation of Residency and Identity					
2	Utility Name	ERF REF #	What considerations should factor into the unwinding of this temporary requirement?	Please provide the historical 3 year average (2017-2019) number of disconnections or denied applications/refusal of service for proof of residency and identification for the period from April 15 to the date of the utility's data request response submittal.	How many disconnections or denied applications/refusal of service for proof of residency and identification does the utility estimate it would have carried out for the same period this year had it not been for COVID-19 and the prohibition of disconnection and refusal for this reason?	Has the utility developed any projections or estimates for these numbers for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to develop them.
3	Three Lakes Sanitary District No. 1	389262	N/A	0	0	No
4	Elcho Sanitary District	389267	N/A	0	0	No
5	La Crosse Water Utility	389432	N/A	N/A	0	No
6	Rice Lake Utilities	389455	Utility unaffected	0	0	No
7	St. Croix Gas (SCG)	389463	N/A	2-3/year on average	0	No
8	City of Middleton	389464	When the Safer at Home Order is lifted.	0	0	No
9	Northwestern Wisconsin Electric (NWE)	389465	Immediately. NWE does not require documentation of residency and believes showing documentation of identity is not an undue burden.	Requires proof of identity, but does not track this.	0	No
10	Green Bay Water Utility (GBWU)	389495	Utility unaffected	N/A	N/A	No
11	Dahlberg Light and Power Company (DLP)	389502	Immediately. DLP does not require documentation of residency and believes showing documentation of identity is not an undue burden.	Requires proof of identity, but does not track this.	0	No
12	Northern States Power Company - Wisconsin (NSPW)	389523	30-60 days after the public health emergency expires, or any reasonable time that allows time for customers to secure documentation of residency and identity. Impact on bad debts deferral is not material as there are relatively few disconnections or denied applications for this reason.	20.67	N/A	No
13	Midwest Natural Gas, Inc.	389529	Utility unaffected, should happen at the same time as unwinding of other requirements.	0	N/A	No
14	Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	Restore in one step, not a phased approach. Historically, membership utilities experience few instances of customers providing insufficient proof of residency or identity, so few customers will be impacted.	Very few	Very few	No
15	Superior Water, Light and Power (SWL&P)	389555	30-60 days after the public health emergency expires, or any reasonable time that allows time for customers to secure documentation of residency and identity.	0	0	No
16	Madison Gas and Electric (MG&E)	389561	30-60 days after the public health emergency expires, or any reasonable time that allows time for customers to secure documentation of residency and identity. Customer applications typically increase over the summer, so it is important to prevent fraud and identity theft. It is typically easy for a customer to provide.	There have been conditional denials that were later resolved.	0	No
17	Village of Rib Lake Water Utility	389563	A 3-months phased approach to balance customer impact with revenue.	Under 1%	3	No
18	City Gas Company	389564	When the Safer at Home Order is lifted.	0	0	No
19	City of Appleton Water Utility	389574	Utility unaffected	N/A	N/A	No
20	Wisconsin Power and Light Company (WPL)	389577	Restore in one step, not a phased approach. This requirement has minimal impact on WPL. Instances are low, so would not require a phased approach.	Data not available	N/A	No

Appendix A: Utility Data Request Responses

	A	B	C	D	E	F
1	Documentation of Residency and Identity					
2	Utility Name	ERF REF #	What considerations should factor into the unwinding of this temporary requirement?	Please provide the historical 3 year average (2017-2019) number of disconnections or denied applications/refusal of service for proof of residency and identification for the period from April 15 to the date of the utility's data request response submittal.	How many disconnections or denied applications/refusal of service for proof of residency and identification does the utility estimate it would have carried out for the same period this year had it not been for COVID-19 and the prohibition of disconnection and refusal for this reason?	Has the utility developed any projections or estimates for these numbers for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to develop them.
21	Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	Remain in place through July 31, 2020. Relaxing these requirements increases bad debt expenses, which will be recovered through ratepayers, by preventing We Energies from verifying an applicant's creditworthiness; and can lead to increased identity theft. There are not any social distancing implications to this issue.	856	856	No
22	Wisconsin Public Service Corporation (WPS)	389578	Remain in place through July 31, 2020. Relaxing these requirements increases bad debt expenses, which will be recovered through ratepayers, by preventing WPS from verifying an applicant's creditworthiness; and can lead to increased identity theft. There are not any social distancing implications to this issue.	27	27	No
23	Marshfield Utilities	389579	Restore in one step, not a phased approach. This impacts few customers, and providing documentation does not place an undue burden.	Data not available	Very few	N/A
24	North Central Power (NCP)	389580	Utility unaffected	Data not available	0	N/A
25	Manitowoc Public Utilities (MPU)	389586	When the Safer at Home Order is lifted. Submitting documentation can be done remotely.	Very few	0	N/A
26	Milwaukee Water Works (MWW)	389588	N/A	N/A	N/A	N/A
27	Deforest Municipal Water Utility	389655	N/A	16.67	4	Expects numbers will remain the same.
28	Village of Caledonia Water Utility	389692	Utility unaffected	N/A	N/A	N/A

Late Payment Fees

Utility Name	ERF REF #	What considerations should factor into the unwinding of this temporary requirement?	What were the lost revenues due to unbilled late fees for the billing cycle following the March 24, 2020 Order?	What were the late fee revenues last year for the same billing cycle?	Has the utility developed any projections or estimates for these numbers for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to develop them.
Three Lakes Sanitary District No. 1	389262	When the Safer at Home Order is lifted.	\$350 (estimated)	\$352.73	Estimated \$350/quarter in late fees. This estimate is based on the average/quarter late fees billed in 2019.
Elcho Sanitary District	389267	When the Safer at Home Order is lifted.	\$1,300 (estimated)	Approx. \$1,085 for two months.	No
La Crosse Water Utility	389432	As soon as possible.	\$6,356.88 (using March and April month-end totals)	March 2019: \$3,046.40 April 2019: \$3,316.81	La Crosse has not developed any projections yet. However, it knows that the average revenue from late fees from May through December of 2019 was \$3,260.22 per month and could use that as a guide as to possible revenue loss once the utility know how long the late fees will be suspended. Since all disincentive to default has been removed, no one can know if new non-payments are because people can't pay, or for convenience.
Rice Lake Utilities	389455	With enough time to notify customers that late fees are resuming. Rice Lake asks: Are we doing penalties on the whole balance or just any new bills?	\$3,974.67	\$2,439.97	No
St. Croix Gas (SCG)	389463	30 days after the Safer at Home Order is lifted. This will give customers time to set up a DPA.	\$7,386.41 (using March and April month-end totals)	\$10,423.97 (using March, April, and May month-end totals)	Estimates losing \$900/month on average through the summer months. \$2,000-5,000/month if this lasts through the heating season based on historical data.
City of Middleton	389464	When the Safer at Home Order is lifted.	\$1,462.13 (estimated)	\$1,716.76	Estimates losing \$1,590/quarter based on 2019 data.
Northwestern Wisconsin Electric (NWE)	389465	30 days after the Safer at Home Order is lifted.	\$10,895.77	\$10,046.01	No
Green Bay Water Utility (GBWU)	389495	When the Safer at Home Order is lifted.	\$14,000 (estimated)	\$12,251 (estimated)	Estimates losing \$2,000/week
Dahlberg Light and Power Company (DLP)	389502	30 days after the Safer at Home Order is lifted.	\$8,239.15	\$6,169.36	No
Northern States Power Company - Wisconsin (NSPW)	389523	30-60 days after the Safer at Home Order is lifted. This will incentivize customers to set up a DPA This requirement should be balanced against the cost as measured by the deferral balances.	\$412,000	\$198,732	Estimates losing \$460,000. Forecasted April-June 2020 late fee revenues to be \$0 and has built in reduced late fee revenue through rest of the year.
Midwest Natural Gas, Inc.	389529	30 days after the Safer at Home Order is lifted. Local restrictions should be considered.	\$8,349.98	\$8,493.80	Estimates losing \$5,600 per month based on the most recent month of unbilled late fees. This would be reduced if disconnections can resume.
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	Within 60 days after the Safer at Home Order is lifted, if restored in one step and not a phased approach. If a phased approach, prioritize large C&I customers and completed by September 1, 2020 so as to allow MU to utilize the tax roll and address arrears prior to the winter moratorium. Once restored, Commission could grant waivers on a case-by-case basis for customers can show a hardship related to COVID-19. This waiver has had a significant negative impact on utility finances.	PSC REF#: 389540	PSC REF#: 389540	No
Superior Water, Light and Power (SWL&P)	389555	30 days after the Safer at Home Order is lifted. This will incentivize customers to set up DPAs.	\$48,674.30 (estimated) 93% of March late fees waived were from the most recent billing cycle, the remainder were from prior billing cycles.	\$46,120.20 (Using March and April month-end totals)	No

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Madison Gas and Electric (MG&E)	389561	30-60 days after the Safer at Home Order is lifted.	\$149,000 (estimated)	\$130,000 (estimated)	No
Village of Rib Lake Water Utility	389563	A 3-months phased approach to balance customer impact with revenue.	\$205.85	\$220.22	No
City Gas Company	389564	N/A	N/A	N/A	N/A
City of Appleton Water Utility	389564	14-30 days after most businesses are allowed to reopen. This will allow time to notify customers late fees will resume.	\$13,082	\$12,871	Estimates \$6,500-\$7,000/month
Wisconsin Power and Light Company (WPL)	389577	30-60 days after the Safer at Home Order is lifted. This will allow time to notify customers late fees will resume WPL does not plan to assess late fees any earlier than July 1, 2020, and will not retroactively apply late fees.	\$907,800 (estimated)	\$1,007,000	Estimates \$994,000 through June 2020 using historical data.
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	Until July 31, 2020. This will limit the deferred costs of complying with this waiver, which will eventually be recovered through ratepayers. There are no social distancing implications to this issue.	\$1,988,387	\$1,436,779	No
Wisconsin Public Service Corporation (WPS)	389578	Until July 31, 2020. This will limit the deferred costs of complying with this waiver, which will eventually be recovered through ratepayers. There are no social distancing implications to this issue.	\$541,347	\$350,440	No
Marshfield Utilities	389579	Within a reasonable time following the Commission's decision.	\$6,097	\$3,949 (estimated)	Estimates losing \$4,300/month based on April 2020 late fees waived.
North Central Power (NCP)	389580	30 days after the Safer at Home Order is lifted.	\$3,021.39	\$2,972.02	Estimates \$1,540/month based on current arrears.
Manitowoc Public Utilities (MPU)	389586	Manitowoc supports the response by MEUW and WPPI Energy on behalf of MU.	\$12,554	\$12,375	No
Milwaukee Water Works (MWW)	389588	MWW can accommodate any timeline.	\$267,700.72.	\$241,057.36.	Estimates losing \$1,592,000 through end of 2020 based on historical data.
Deforest Municipal Water	389655	N/A	\$317.10	\$430.28	April would have been \$533.40
Village of Caledonia Water Utility	389692	When the Safer at Home Order is lifted.	Data unavailable until June.	\$13,074.63.	No

Landlord Requested Termination

Utility Name	REF REF	For municipal electric utilities: how many requests has the utility received from landlords to disconnect service to a customer who is a tenant in the period following the March 24, 2020 Order?
Three Lakes Sanitary District No. 1	389262	N/A
Elcho Sanitary District	389267	N/A
La Crosse Water Utility	389432	N/A
Rice Lake Utilities	389455	2
St. Croix Gas (SCG)	389463	N/A
City of Middleton	389464	N/A
Northwestern Wisconsin Electric (NWE)	389465	N/A
Green Bay Water Utility (GBWU)	389495	N/A
Dahlberg Light and Power Company (DLP)	389502	N/A
Northern States Power Company - Wisconsin (NSPW)	389523	N/A
Midwest Natural Gas, Inc.	389529	N/A
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	Many members have received one or more requests.
Superior Water, Light and Power (SWL&P)	389555	N/A
Madison Gas and Electric (MG&E)	389561	N/A
Village of Rib Lake Water Utility	389563	N/A
City Gas Company	389564	N/A
City of Appleton Water Utility	389574	N/A

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Wisconsin Power and Light Company (WPL)	389577	N/A
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	N/A
Wisconsin Public Service Corporation (WPS)	389578	N/A
Marshfield Utilities	389579	0
North Central Power (NCP)	389580	0
Manitowoc Public Utilities (MPU)	389586	1
Milwaukee Water Works (MWW)	389588	N/A
Deforest Municipal Water Utility	389655	N/A
Village of Caledonia Water Utility	389692	N/A

Credit Card Convenience Fees

Utility Name	ERF REF #	Did the utility submit an application to the Commission for a temporary tariff provision to waive credit card convenience fees for	If yes, (a) What considerations should factor into the unwinding of this temporary tariff provision?	If yes, (b) Does the utility have information for costs associated with implementation of this tariff for the period following the March 24, 2020 Order?	If yes, (c) Has the utility developed any projections or estimates for these numbers for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to
Three Lakes Sanitary District No. 1	389134	No	N/A	N/A	No
Elcho Sanitary District	389267	No	N/A	N/A	No
La Crosse Water Utility	389432	No	N/A	N/A	No
Rice Lake Utilities	389455	Yes	It took time to implement this change, and will take time to reverse these changes. Rice Lake signed up for the Visa Utility Interchange Reimbursement Fee program and would have to sign new contracts. Some customers may not feel comfortable enough to pay bills in person.	The monthly fee of credit card processing/merchant fees with no offsetting revenue to help cover the costs.	No
St. Croix Gas (SCG)	389463	No	N/A	N/A	No
City of Middleton	389464	No	N/A	N/A	No
Northwestern Wisconsin Electric (NWE)	389465	No	N/A	N/A	No
Green Bay Water Utility (GBWU)	389495	Yes	GBWU's new tariff to include credit card fees will not go into effect until the State of Emergency is lifted. GBWU's third party vendors are working with Visa to allow lower rates for government customers. GBWU anticipates being able to begin waiving credit card fees soon.	N/A	No
Dahlberg Light and Power Company (DLP)	389502	No	N/A	N/A	No
Northern States Power Company - Wisconsin (NSPW)	389523	No	N/A	N/A	No
Midwest Natural Gas, Inc.	389529	No	N/A	N/A	No
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	Some utilities have submitted applications.	Utility who have received this waiver support keeping it in place for a longer period of time than other waivers. The cost is relatively small and is a tool that promotes payment. Municipal Utilities support a simplified process for utilities to secure tariff changes to waive these fees permanently.	Limited information available. Costs vary based on customer participation levels.	No
Superior Water, Light and Power (SWL&P)	389555	No	N/A	N/A	No
Madison Gas and Electric (MG&E)	389561	Yes	MG&E would like to continue until its next rate proceeding. MG&E is planning to request authorization to waive credit card fees in its next rate proceeding as part of an ongoing effort to make bill payment as easy and convenient as possible.	\$16,102	MG&E continues to analyze this information, which will be addressed in MG&E's next rate proceeding.
Village of Rib Lake Water Utility	389563	No	N/A	N/A	No
City Gas Company	389564	No	N/A	N/A	No

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City of Appleton Water Utility	389574	No	N/A	N/A	No
Wisconsin Power and Light Company (WPL)	389577	No	N/A	N/A	No
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	No	N/A	N/A	No
Wisconsin Public Service Corporation (WPS)	389578	No	N/A	N/A	No
Marshfield Utilities	389579	No	N/A	N/A	No
North Central Power (NCP)	389580	No	N/A	N/A	No
Manitowoc Public Utilities (MPU)	389586	No	N/A	N/A	No
Milwaukee Water Works (MWW)	389588	No	N/A	N/A	No
Deforest Municipal Water Utility	389655	Yes	N/A	\$794.16 for 292 customer transactions from March through the date of the utility's response	No
Village of Caledonia Water Utility	389692	No	N/A	N/A	No

Issuance of Securities

Utility Name	ERF REF #	Does the utility foresee a need to file a request for a securities issuance as a result of the Emergency?
Three Lakes Sanitary District No. 1	389134	No
Elcho Sanitary District	389267	No
La Crosse Water Utility	389432	No, but it may be many months before the economic impact is realized. La Crosse plans to borrow for CIP projects that had been planned to cash fund to avoid raising rates.
Rice Lake Utilities	389455	No
St. Croix Gas (SCG)	389463	No, but it depends on how long the public health emergency lasts.
City of Middleton	389464	No
Northwestern Wisconsin Electric (NWE)	389465	No
Green Bay Water Utility (GBWU)	389495	No
Dahlberg Light and Power Company (DLP)	389502	No
Northern States Power Company - Wisconsin (NSPW)	389523	On April 27th, NSPW submitted an application to participate in the Utility Money Pool in Docket 4220-SB-130. The application was filed for the limited purpose to lift the prohibition on NSPW's participation in the Xcel Energy Utility Money Pool during and in the time immediately following the public health emergency. NSPW also requests the Commission open a new 4220-AU-140 docket to review and provide NSPW temporary approval (through March 31, 2021) of NSPW's participation in the Utility Money Pool Agreement with several of its affiliates. NSPW requests the PSCW issue an Order so authorizing on or before June 15, 2020.
Midwest Natural Gas, Inc.	389529	No.
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	See prior comments in 5-AF-105. The longer temporary waivers are in place, the greater the concern for liquidity. Additional cash may be needed and the window will close on use of the State Trust Fund Loan Program soon.
Superior Water, Light and Power (SWL&P)	389555	No, but SWL&P asks the Commission to remain flexible as the economic impact is unknown and this may change.
Madison Gas and Electric (MG&E)	389561	No
Village of Rib Lake Water Utility	389563	No
City Gas Company	389564	No
City of Appleton Water Utility	389574	No

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Wisconsin Power and Light Company (WPL)	389577	WPL intends to accelerate a long-term financing filing by a few months due to the pandemic. This was originally planned for Q3
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	No
Wisconsin Public Service Corporation (WPS)	389578	No
Marshfield Utilities	389579	No
North Central Power (NCP)	389580	No
Manitowoc Public Utilities (MPU)	389586	No
Milwaukee Water Works (MWW)	389588	No
Deforest Municipal Water Utility	389655	N/A
Village of Caledonia Water Utility	389692	No

Waiver of Certain Tariff Provisions

Utility Name	ERF REF #	For how long does the utility anticipate the option to file expedited requests for tariff waivers will be needed?
Three Lakes Sanitary District No. 1	389134	N/A
Elcho Sanitary District	389267	N/A
La Crosse Water Utility	389432	Does not foresee the need to file one.
Rice Lake Utilities	389455	N/A
St. Croix Gas (SCG)	389463	Does not foresee the need to file one, but depends on how long the public health emergency lasts.
City of Middleton	389464	N/A
Northwestern Wisconsin Electric (NWE)	389465	When the Safer at Home Order is lifted.
Green Bay Water Utility (GBWU)	389495	N/A
Dahlberg Light and Power Company (DLP)	389502	When the Safer at Home Order is lifted.
Northern States Power Company - Wisconsin (NSPW)	389523	Leave in place through the end of 2020. The economic impact is uncertain, and it is best to provide a venue to address issues that may arise as recovery progresses. This is consistent with NSPW's proposed timeline on DPAs.
Midwest Natural Gas, Inc.	389529	Does not foresee the need to file one.
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	There is no urgency to end this as it does not create financial risk and provides an additional tool for utilities to help customers.
Superior Water, Light and Power (SWL&P)	389555	Leave in place through the end of 2020. This provides a venue to address issues that may arise in light of the uncertain economic future.

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Madison Gas and Electric (MG&E)	389561	Within 30-60 days, taking into account changing customer needs and revenue impacts.
Village of Rib Lake Water Utility	389563	N/A
City Gas Company	389564	Does not foresee the need to file one.
City of Appleton Water Utility	389574	N/A
Wisconsin Power and Light Company (WPL)	389577	Would like to continue the ability to seek waivers on a case-by-case basis to help customers without imposing undue burdens on the utility or customers.
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	This should remain in place until all other waivers expire, to allow utilities flexibility in helping customers. Each individual waiver should expire when the utility applying for it indicates how long it should last.
Wisconsin Public Service Corporation (WPS)	389578	This should remain in place until all other waivers expire, to allow utilities flexibility in helping customers. Each individual waiver should expire when the utility applying for it indicates how long it should last.
Marshfield Utilities	389579	Would like to continue the ability to seek waivers on an on-going basis as the future is unknown.
North Central Power (NCP)	389580	When the Safer at Home Order is lifted.
Manitowoc Public Utilities (MPU)	389586	MPU supports the reply from MEUW and WPPI on behalf of Municipal Utilities.
Milwaukee Water Works (MWW)	389588	Does not foresee the need to file one.
Deforest Municipal Water Utility	389655	N/A
Village of Caledonia Water Utility	389692	N/A

Disconnection of Service

Utility Name	ERF REF #	What considerations should factor into the unwinding of this temporary requirement?	Please provide the historical three year average number of residential customers disconnected for nonpayment in the time period from April 15 to the date of the utility's data request response submittal. Please provide the same for nonresidential.	How many residential and nonresidential customers were disconnected from April 15 to the date of the utility's data request response submittal this year, and for what reason (e.g., dangerous condition, hazard, etc.)?
Three Lakes Sanitary District No. 1	389134	When the Safer at Home Order is lifted.	0	0
Elcho Sanitary District	389267	When the Safer at Home Order is lifted.	0	0
La Crosse Water Utility	389432	N/A	N/A	N/A
Rice Lake Utilities	389455	With enough time to allow for notifying customers that disconnections are resuming, and before tax roll deadlines so customers have time to establish DPAs.	0	Residential: 1 Commercial: 1 Both at customer request.
St. Croix Gas (SCG)	389463	30 days after the Safer at Home Order is lifted, to provide customers time to establish a DPA.	Residential: 131 Non-residential: 1	1 at customer request
City of Middleton	389464	When the Safer at Home Order is lifted.	0	0
Northwestern Wisconsin Electric (NWE)	389465	When the Safer at Home Order is lifted, with a 30 day notice.	Historical data unavailable. There were 385 residential and 20 non-residential accounts eligible for disconnection from April 15-May 4, 2020.	0
Green Bay Water Utility (GBWU)	389495	N/A - GBWU doesn't disconnect for non-payment.	N/A	0
Dahlberg Light and Power Company (DLP)	389502	When the Safer at Home Order is lifted, with a 30 day notice.	Residential: 42 Non-residential: 3	0
Northern States Power Company - Wisconsin (NSPW)	389523	30-60 days after the public health emergency expires. The disconnection prohibition is the most significant driver of the deferral of bad debts and uncollectible expenses. The need for this requirement should be balanced with the cost of maintaining the requirement as measured by the size of the deferral balances at that time.	Residential: 610.33 Non-residential: 9	0
Midwest Natural Gas, Inc.	389529	30 days after the public health emergency is lifted. Local restrictions should be considered.	Residential: 76 Non-residential: 3	Residential: 8 Non-residential: 3 Both at customer request.
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	Within 60 days after the Safer at Home Order is lifted.	PSC REF#: 389540	PSC REF#: 389540
Superior Water, Light and Power (SWL&P)	389555	30-60 days after the public health emergency expires, or any reasonable time that will allow utilities to work with customers to establish a DPA and seek payment assistance.	Residential: 79 Non-residential: 3	Residential: 14. 1 combined services, 1 demolished, 1 not needed, 1 tampering, 4 temporary, 6 vacant. Non-residential: 2. 1 configuration, 1 temporary
Madison Gas and Electric (MG&E)	389561	30-60 days after the public health emergency expires, or any reasonable time that will allow utilities to work with customers to establish a DPA and seek payment assistance.	Residential: 546 Non-residential: 28	15 (estimated) all due to fires or gas leaks on customer piping.
Village of Rib Lake Water Utility	389563	A 3 months phased approach, balancing revenue with impact to customers.	3	0

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City Gas Company	389564	When the Safer at Home Order is lifted.	Data not available.	0
City of Appleton Water Utility	389574	Appleton will not perform disconnections for residential accounts with excessive past due balances for the remainder of 2020. C&I accounts and accounts with NSF checks will be reviewed for disconnection when this waiver is lifted.	Residential: 5.67 Non-residential: 0	0
Wisconsin Power and Light Company (WPL)	389577	After a transition period (for example, 30-60 days) to allow utilities flexibility in returning to standard operating procedures. WPL does not require a phased approach as this is already built into its disconnection processes.	Residential: 2,174 Non-residential:82	10 due to dangerous conditions. 430 at customer request.
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	Utilities should be allowed to issue a 30 day notice to customers on July 1st, or 30 days prior to the date disconnections are to resume. Reconnecting customers can require an in-home visit, so delaying the reinstatement of disconnections at least 10 weeks will follow social distancing guidelines.	Residential: 5,883 Non-residential: 297	0
Wisconsin Public Service Corporation (WPS)	389578	Utilities should be allowed to issue a 30 day notice to customers on July 1st, or 30 days prior to the date disconnections are to resume. Reconnecting customers can require an in-home visit, so delaying the reinstatement of disconnections at least 10 weeks will follow social distancing guidelines.	Residential: 705 Commercial: 59	0
Marshfield Utilities	389579	After a transition period, and at the same time as reinstating late payment fees. The moratorium on late payment fees and disconnection has negatively impacted the financial health of the utility.	Residential: 92	0
North Central Power (NCP)	389580	30 days after the Safer at Home Order is lifted.	Residential: 92 Non-residential: 0	0
Manitowoc Public Utilities (MPU)	389586	MPU supports a phased approach which allows disconnection of winter moratorium non-payment customers, while still allowing a period of time without late payment fees for customers who felt behind during the Safer at Home Order.	2,281 (combined residential and non-residential)	2 at customer request
Milwaukee Water Works (MWW)	389588	N/A	N/A	0
Deforest Municipal Water Utility	389655	N/A	N/A	N/A
Village of Caledonia Water Utility	389692	N/A - Caledonia does not disconnect water service.	0	0

Arrearages

Utility Name	ERF REF #	What percentage of nonresidential customers were in arrears for the billing cycle prior to the March 24, 2020 Order, and what percentage of nonresidential customers are in arrears as of the most recent billing cycle?	What was the total amount of nonresidential arrears for the billing cycle prior to the March 24, 2020 Order, and what is the total amount of nonresidential arrears as of the most recent billing cycle?	a. How does this amount compare to a historical 3-year average arrears for the same billing cycles?	What percentage of residential customers were in arrears for the billing cycle prior to the March 24, 2020 Order, and what percentage of residential customers are in arrears as of the most recent billing cycle?	What was the total amount of residential arrears for the billing cycle prior to the March 24, 2020 Order, and what is the total amount of residential arrears as of the most recent billing cycle?	a. How does this amount compare to a historical 3-year average arrears for the same billing cycles?	Percentage of customers who applied for Energy Assistance (EA) this year (heating season) compared to last year.	Total number of residential customers receiving EA this heating season compared to last.	Total regular EA funds received this heating season compared to last.	Please provide the number of non-EA recipient households in arrears, the number of months these customers are in arrears, and the total amount of arrears for this group.	Has the utility developed any projections or estimates of arrears for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to develop them.
Three Lakes Sanitary District No. 1	389134	Prior to March 24, 2020 Order: 8% Most recent billing cycle: 11%	Prior to March 24, 2020 Order: \$4,613 Most recent billing cycle: \$2,265.	No material change.	Prior to March 24, 2020 Order: 20% Most recent billing cycle: 21%	Prior to March 24, 2020 Order: \$5,587 Most recent billing cycle: \$14,741	No material change.	N/A	N/A	N/A	N/A	No
Elcho Sanitary District	389267	Prior to March 24, 2020 Order: 0 Most recent billing cycle: 0	Prior to March 24, 2020 Order: \$0 Most recent billing cycle: \$0	No material change.	N/A	Prior to March 24, 2020: \$9,600 Most recent billing cycle: \$11,500	N/A	N/A	N/A	N/A	N/A	No
La Crosse Water Utility	389432	Prior to March 24, 2020 Order: 10.3% Most recent billing cycle: 15.4%	Prior to March 24, 2020 Order: \$28,015 Most recent billing cycle: \$35,853 This is comparative to historical arrears during this period.	N/A	Prior to March 24, 2020 Order: 19.6% Most recent billing cycle: 15.1%	Prior to March 24, 2020 Order: \$226,665 Most recent billing cycle: \$290,079 Average over past 3 years 3/1: \$227,221 Average over past 3 years 5/1: \$274,008	N/A	N/A	N/A	N/A	N/A	No
Rice Lake Utilities	389455	Prior to March 24, 2020 Order: 9.5% Most recent billing cycle: 11.9%	Prior to March 24, 2020 Order: \$143,684.44 Most recent billing cycle: \$63,982.23	Prior to March 24th: \$85,562.72, which is slightly lower Most recent billing cycle: data not available	Prior to March 24, 2020 Order: 20.6% Most recent billing cycle: 19.6%	Prior to March 24, 2020 Order: \$252,553.55 Most recent billing cycle: \$275,268.21	Prior to March 24, 2020 Order: \$275,097.51 Most recent billing cycle: Data not available.	2019: 440 2020: 412	2019: 410 2020: 376	2019: \$101,483.00 2020: \$90,651.00	N/A	No
St. Croix Gas (SCG)	389463	March: 11.52% Most recent billing cycle: 8.27%	N/A	March average for 2018-2020: 10.76% April average for 2018-2020: 9.27%	March: 10.8% April: 8.07%	N/A	March average for 2018-2020: 11% April average for 2018-2020: 9.09%	2019: 1.95% 2020: 1.72%	2019: 149 2020: 135	2019: \$46,505.00 2020: \$32,570.00	Currently 440 non-EA recipient households in arrears. 30-59 days: 440 customers, \$27,471.45 60-89 days: 236 customers, \$19,080.33 90-119 days: 155, \$13,137.42 120+ days: 95, \$13,813.43	With businesses closed, especially restaurants, SCG expects an impact on commercial gas consumption. SCG does not expect a change in residential use patterns. However, it is much too early in the emergency order to project an impact.
City of Middleton	389464	Prior to March 24, 2020 Order: 2.9% Most recent billing cycle: 12%	Prior to March 24, 2020: \$5,367.21 Current billing cycle: \$93,432.75	No material change.	Prior to March 24, 2020 Order: 4% Most recent billing cycle: 10%	Non-residential arrears prior to March 24, 2020: \$32,068.06 Non-residential arrears, most recent billing cycle: \$78,032.78	No material change.	N/A	N/A	N/A	N/A	No
Northwestern Wisconsin Electric (NWE)	389465	Prior to March 24, 2020 Order: Not available Most recent billing cycle: 1.2%	Prior to March 24, 2020 Order: \$58,127.37 Most recent billing cycle: \$31,397.00	N/A	Prior to March 24, 2020 Order: not available Most recent billing cycle: 3.1%	Prior to March 24, 2020 Order: \$373,175.74 Most recent billing cycle: \$370,336.00	N/A	N/A	2018-2019 heating season: 854 2019-2020 heating season: 801	2018-2019: \$252,209.00 2019-2020: \$128,795.00	N/A	No
Green Bay Water Utility (GBWU)	389495	Prior to March 24, 2020 Order: 14% Most recent billing cycle: 13% (Includes combined residential and non-residential data)	As of March 31, 2020: \$1,690,972.00 Most recent billing cycle: \$1,573,514 (Includes combined residential and non-residential data)	No material change.	No material change.	No material change.	No material change.	N/A	N/A	N/A	N/A	No
Dahlberg Light and Power Company (DLP)	389502	Data not available.	N/A	N/A	N/A	N/A	N/A	N/A	2018-2019: 566 2019-2020: 527	2018-2019: \$146,850.00 2019-2020: \$122,315.00	N/A	No

Northern States Power Company - Wisconsin (NSPW)	389523	March 31, 2020: 19% Most recent billing cycle: 22%	March 31, 2020: \$2.6 million Most recent billing cycle: \$2.9 million	March 31, 2017-2019: \$3.3 million April 30, 2017-2019: \$3.2 million Note: The 3-year average includes one of NSPW's largest customers having significant arrears and going through the final steps of bankruptcy in 2019.	March 31, 2020: 51% April 30, 2020: 49%	March 31, 2020: \$18.2 million April 30, 2020: \$17.2 million	March 31, 2017-2019: \$17.3 million April 30, 2017-2019: \$12.5 million	2019: 8% 2020: 7%	2019: 16,811 2020: 15,195	2018-2019: \$7,707,411 2019-2020: \$6,188,083	As of April 30, 2020: 111,574 households, \$16.9 million. 55% of the arrears are 1-90 days past due.	NSPW has developed an estimate of arrears for the upcoming quarters. Utilizing the percentage of bad debt to revenue NSPW experienced in the Great Recession of 2008-2009, NSPW has developed the following estimates. These estimates include both Wisconsin and Michigan jurisdictions. Q1: \$1,420,531 Q2: 1,273,355 Q3: 1,205,722 Q4: 1,412,893
Midwest Natural Gas, Inc.	389529	The current percentage of non-residential customers in arrears: 6.6%	Prior to March 24, 2020: \$38,218.72 Most recent billing cycle: \$57,099.33	Prior to March 24, 2020: \$22,953.54 Most recent billing cycle: \$40,996.76	Prior to March 24, 2020 Order: data unavailable Most recent billing cycle: 9.1%	Prior to March 24, 2020: \$284,966.05 Most recent billing cycle: \$284,533.23	Prior to March 24: \$244,574.85 Most recent billing cycle: \$246,287.36	Unsure how many applied this year, but had 101% of the customers receiving EA as compared to last year.	2019: 460 2020: 266	2019: \$158,737 2020: 150,673	Data not available.	No
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	PSC REF#: 389540	PSC REF#: 389540	N/A	PSC REF#: 389540	PSC REF#: 389540	N/A	N/A	N/A	PSC REF#: 389540	PSC REF#: 389540	No
Superior Water, Light and Power (SWL&P)	389555	As of March 31st: 11% Most recent billing cycle: 12%	As of March 31st: \$331,436 As of April 30th: \$423,868	March: The 3-year average is \$313,031. Current arrears are \$18,405 higher than the 3-year average. April: The 3-year average is \$344,334. Current arrears are \$79,543 higher than the 3-year average.	As of March 31st: 11% As of April 30th: 12%	As of March 31st: 3,133 customers, \$1,465,038 As of April 30th: 2,924 customers, \$1,458,040	March: The 3-year average is \$1,731,651. Current arrears are \$266,613 less than the 3-year average. April: The 3-year average is \$1,595,369. Current arrears are \$137,329 less than the 3-year average. 2017 was an unusually high year for arrears. Based on 2-year average, March arrears are \$133,074 less, and April arrears are \$33,874 more.	N/A	2018-2019: 1,174 2019-2020: 1,056	2018-2019: \$558,239 2019-2020: \$486,202	As of April 30, 2020: 2,511 customers, \$1,277,831 total arrears 31-60 Days: 2,487 customers, \$451,693 arrears 61-90 Days: 1,660 customers, \$304,302 arrears 91+ Days: 1,109 customers, \$521,836 arrears	No
Madison Gas and Electric (MG&E)	389561	Prior to March 24, 2020 Order: 8.8% Most recent billing cycle: 13% February close of books: 3.1% were 60+ days in arrears, 8.8% were 30+ days in arrears April close of books: 5.4% were 60+ days in arrears, 13% were 30+ days in arrears.	Prior to March 24, 2020 Order: \$1,722,456 Most recent billing cycle: \$3,214,981	February 2017-2019: \$1,922,727 April 2017-2019: \$1,458,602 Non-residential arrears for the billing cycle prior to the March 24, 2020 Order were 7.8% lower than the historical 3-year average, and the arrears as of the most recent billing cycle are 120.4% higher than the historical 3-year average.	Prior to March 24, 2020 Order: 14.7% Most recent billing cycle: 14.2% February close of books: 8.3% were 60+ days in arrears, 14.7% were 30+ days in arrears. April close of books: 8.8% were 60+ days in arrears, 14.2% were 30+ days in arrears.	Prior to March 24, 2020 Order: \$6,574,340 Most recent billing cycle: \$6,587,572	February 2017-2019: \$6,939,385 April 2017-2019: \$5,926,867 Arrears for the billing cycle prior to the March 24, 2020 Order were 5.3% lower than the historical 3-year average, and arrears for the most recent billing cycle are 11.1% higher than the historical 3-year average.	2019, as of May 8, 2019: 4.96% 2020, as of May 6, 2020: 4.59%	October 2018-April 2019: 6,046 October 2019-April 2020: 5,985	October 2018-April 2019: \$1,888,838 October 2019-April 2020: \$1,828,325	19,909 accounts, \$5,021,293 total arrears. 30 days: 7,596 accounts, \$1,613,498 arrears 60 days: 3,986 accounts, \$1,059,463 arrears 90 days: 2,397 accounts, \$740,492 arrears 120+ days: 5,930 accounts, \$1,607,840 arrears	No
Village of Rib Lake Water Utility	389563	0%	0	0	Prior to March 24, 2020 Order: 9% Most recent billing cycle: 11%	Prior to March 24, 2020: \$3,003 Most recent billing cycle: \$8,569	Data not available	N/A	N/A	N/A	No	
City Gas Company	389564	March: 5.1% Most recent billing cycle: 4.8%	March: \$7,769 Most recent billing cycle: \$6,451	Data not available	March: 10.7% May: 8.9%	March: \$80,790 Most recent billing cycle: \$67,240	Data not available	Data not available	2019: 595 customers 2020: 553 customers	2019: \$257,684 2020: \$243,180	Data not available	No
City of Appleton Water Utility	389574	Prior to March 24, 2020 Order: 23.9% Most recent billing cycle: 27.4%	Prior to March 24, 2020 Order: \$656,119 Most recent billing cycle: \$717,126	\$608,909 Past Due 3-year average for all account types prior to order issues. \$625,548 Past Due 3-year average for all account types after latest billing cycle	Data not available	Data not available	N/A	N/A	N/A	N/A	N/A	No

Wisconsin Power and Light Company (WPL)	389577	Prior to March 24, 2020 Order: 2% Most recent billing cycle: 3.7%	Prior to March 24, 2020 Order: \$785,534 Most recent billing cycle: \$1,869,772	\$2,029,195	Prior to March 24, 2020 Order: 9.8% Most recent billing cycle: 9.0%	Prior to March 24, 2020 Order: \$18,664,360 Most recent billing cycle: \$20,124,422	\$25,829,503	2019: 7.36% 2020: 6.95%	2019: 29,347 2020: 27,857	2019: \$11,929,084 2020: \$10,637,801	Currently 31,513 accounts in arrears, \$16,021,610 1 month in arrears: 7,818 customers, \$818,410 2 months in arrears: 4,722 customers, \$1,149,031 3 months in arrears: 3,504 customers, \$1,305,825 4 months in arrears: 2,840 customers, \$1,622,906 5 months in arrears: 2,666 customers, \$1,833,772 6 months in arrears: 1,977 arrears, \$1,449,578 7+ months in arrears: 7,986 customers, \$7,842,087	No	
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	Month-end February 2020: 4.2% Most recent billing cycle: 5.7%	Month-end February 2020: \$7,021,516 Most recent billing cycle: \$12,574,357	February 3-year average for month-end nonresidential is \$5,922,572. The February 2020 balance is an increase of approximately \$1.1 M when compared to the previous 3-year average. April 3-year average for month-end non-residential arrears is \$5,339,265. The April 2020 balance is an increase of approximately \$7.2M when compared to the previous 3-year average.	Month-end February 2020: 18.8% April 2020: 17.6%	Month-end February 2020: \$146,431,661 April 2020: \$156,142,878	February three-year month-end for residential is \$151,550,755. The February 2020 balance represents a decrease of \$5.1 M when compared to the previous 3-year average. April three-year month-end residential arrears is \$146,571,073. The April 2020 balance is an increase of approximately \$9.6 M when compared to the previous 3-year average.	10.5% fewer compared to last year.	2019: 99,832 2020: 85,379	2019: \$54.9M 2020: \$42.2M	233,854 customers, \$168,314,004 1+ Days: \$48,787,956 60+ Days: \$30,397,589 90+ Days: \$89,128,459	No	
Wisconsin Public Service Corporation (WPS)	389578	Month-end February 2020: 10.5% Most recent billing cycle: 14.9%	Month-end February 2020: \$4,419,100 Most recent billing cycle: \$6,706,707	February three-year month-end non-residential is \$4,876,760. The February 2020 balance is a decrease of approximately \$0.5 M when compared to the previous 3-year average. April three-year month-end non-residential arrears is \$3,965,893. The April 2020 balance is an increase of approximately \$2.7 M when compared to the previous 3-year average.	Month-end February 2020: 17.5% April 2020: 15.5%	Month-end February 2020: \$29,820,352 April 2020: \$28,977,496	February three-year month-end residential arrears is \$31,465,780. The February 2020 balance is a decrease of approximately \$ 1.6 M when compared to the previous 3-year average. April three-year month-end residential arrears is \$28,260,585. The April 2020 balance is an increase of approximately \$0.7 M when compared to the previous 3-year average.	3% fewer compared to last year.	2019: 27,360 2020: 25,812	2019: \$11.1M 2020: \$9.8M	64,630 customers, \$23,557,711 30+ Days: \$6,774,171 60+ Days: \$3,930,281 90+ Days: \$12,853,759	No	
Marshfield Utilities	389579	Month-end February 2020: 10.5%	Prior to March 24, 2020 Order: unknown Most recent billing cycle: \$97,756	Data not available	Prior to March 24, 2020 Order: data not available Since March 24, 2020 Order: 8.28% of electric and 8.36% of residential water customers	Prior to March 24, 2020 Order: Data not available Most recent billing cycle: \$144,050 for electric customers and \$33,156 for water residential customers.	Arrears in 2020 are higher than the 3-year average.	2019: 5.46% 2020: 4.78%	2019: 632 2020: 560	2019: \$106,011 2020: \$81,426	Data not available.	No	
North Central Power (NCP)	389580	Most recent billing cycle: 14.9%	Prior to March 24, 2020 Order: unknown Most recent billing cycle: \$20,470	Data not available	Prior to March 24, 2020: Data not available Most recent billing cycle: 7.1%	Prior to March 24, 2020 Order: data not available Most recent billing cycle: \$134,436	Data not available	Data not available	Data not available	Data not available	Data not available	Data not available	No
Manitowoc Public Utilities (MPU)	389586	Prior to March 24, 2020 Order: 5% Most recent billing cycle: 9.6%	Prior to March 24, 2020 Order: \$216,417 Most recent billing cycle: \$236,046.	Arrears in 2020 are higher than the 3 year historical average by 10%.	Prior to March 24, 2020 Order: 14.1% Most recent billing cycle: 12.8%	Prior to March 24, 2020 Order: \$511,498 Most recent billing cycle: \$499,992	Arrears in 2020 are higher than the three-year historical average by 48%.	Approximately 9% in both 2019 and 2020.	2019: 1,441 2020: 1,387	2019: \$256,032 2020: \$227,657	Data not available.	No	
Milwaukee Water Works (MWW)	389588	Delinquency only tracked at year-end. Percentage of delinquency as of December 31, 2018 and 2019 were at 45% and 48% respectively.	Data not available.	Total tax roll transfers for previous three years, \$8,620,438.33	The percentage of delinquency for all classes of customers was 52% as of March 8, 2020.	Data not available	Data not available	N/A	N/A	N/A	N/A	MWW would anticipate, based on prior year figures that were put on tax roll, delinquency for 2020 will be around 45 to 50% which will be approximately \$8.8 Million transferred to tax roll.	
Deforest Municipal Water Utility	389655	Prior to March 24, 2020 Order: 1% Most recent billing cycle: 2%	Less than 1% for both	N/A	Prior to March 24, 2020 Order: 12% Most recent billing cycle: 14%	Less than 1% for both	N/A	N/A	N/A	N/A	N/A	No	

Appendix A: Utility Data Request Responses

Village of Caledonia Water Utility	389692	Prior to the March 24, 2020 Order: 1.8% Most recent billing cycle: 2.1%	Prior to March 24, 2020 Order: \$17,297.96. Most recent billing cycle: \$40,673.78.	Average of March 15, 2018-2020 totals: \$1,072,346.32 (Includes combined residential and non- residential data)	Prior to March 24, 2020 Order: 21.8%. Most recent billing cycle: 20.8%	Prior to the March 24, 2020 Order: \$793,450.18 Most recent billing cycle: \$984,503.70	March 15, 2018-2020 historical average is \$1,024,484.65	N/A	N/A	N/A	N/A	No
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Deferred Payment Agreements (DPAs)

Utility Name	ERF REF #	What considerations should factor into the unwinding of this temporary requirement?	How many nonresidential customers were in a current DPA for the billing cycle prior to the March 24, 2020 Order, and how many nonresidential customers are in a current DPA as of the most recent billing cycle?	How many residential customers were in a current DPA for the billing cycle prior to the March 24, 2020 Order, and how many residential customers are in a current DPA as of the most recent billing cycle?	What percentage of arrears is not in a current DPA?	Has the utility developed any projections or estimates for these numbers for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to develop them.
Three Lakes Sanitary District No. 1	389134	N/A	0	0	100%	No
Elcho Sanitary District	389267	N/A	0	0	100%	No
La Crosse Water Utility	389432	Shortly after the Safer at Home Order is lifted. Utilities should have the flexibility to offer DPAs on a case-by-case basis, based on some hardship criteria, as different communities are affected in different ways by the economic recession.	Prior to March 24, 2020 Order: 0 Most recent billing cycle: 1	0	99.999%	No
Rice Lake Utilities	389455	With enough time before tax roll deadlines so customers have time to establish a DPA.	0	0	100%	No
St. Croix Gas (SCG)	389463	30-days after the Safer at Home Order is lifted. This is enough time to allow customers to establish a DPA.	Prior to March 24, 2020 Order: 0 Most recent billing cycle: 25 95% of these accounts are in communication with SCG and hope to enter into a DPA as soon as they can operate. About 2% of these 25 are habitually one month past due.	Prior to March 24, 2020 Order: 0 Most recent billing cycle: 12 of the 476 accounts between 31-120 days past due have entered into a DPA	98%	With businesses closed, especially restaurants, we expect an impact on commercial gas consumption. We don't expect a change in residential use patterns. However, it is much too early in the emergency order to project an impact.
City of Middleton	389464	N/A	Prior to March 24, 2020 Order: 0 Most recent billing cycle: 0	Prior to March 24, 2020 Order: 0 Most recent billing cycle: 0	100%	No
Northwestern Wisconsin Electric (NWE)	389465	Immediately	0	Prior to March 24, 2020 Order: 9 (3 fulfilled the DPA requirements) Most recent billing cycle: 0	100%	No
Green Bay Water Utility (GBWU)	389495	When the Safer at Home Order is lifted.	0	0	N/A	No
Dahlberg Light and Power Company (DLP)	389502	Immediately	0	Prior to March 24, 2020 Order: 31 (17 fulfilled the DPA requirements) Most recent billing cycle: 0	100%	No
Northern States Power Company - Wisconsin (NSPW)	389523	NSPW recommends leaving this requirement in place through the end of 2020 as the full economic impact of the public health emergency is not yet known.	Prior to March 24, 2020 Order: 179 After March 24, 2020 Order: 246	Prior to March 24, 2020 Order: 1,909 After March 24, 2020 Order: 1,496	Data not available	No
Midwest Natural Gas, Inc.	389529	When the Safer at Home Order is lifted.	Prior to March 24, 2020 Order: 2 After March 24, 2020 Order: 1	Prior to March 24, 2020 Order: 3 After March 24, 2020 Order: 12 Had we been able to disconnect starting April 15th, we estimate having more than 100 in a current DPA.	Greater than 99%	N/A
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	The requirement to offer all customer classes a DPA should be unwound at the same time disconnection and late payment fees are implemented. However, the waiver related to optionally offering DPAs to residential customers who are tenants should be maintained for longer to help tenants get current on their bills.	PSC REF#: 389540	PSC REF#: 389540	N/A	No
Superior Water, Light and Power (SWL&P)	389555	SWL&P recommends leaving this requirement in place through the end of 2020 as the full economic impact of the public health emergency is not yet known, and in light of the inevitable expiration of other temporary requirements.	As of March 31st: 2 active DPAs, \$2,356 arrears balance. As of April 30th: 3 active DPAs, \$3,208 arrears balance.	As of March 31st: 22 active DPAs, \$9,445 arrears balance. As of April 30th: 24 active DPAs, \$11,407 arrears balance.	99.22% as of April 30, 2020. SWL&P also offers short-term payment plans to residential customers. Those numbers are not included in the DPA data.	No
Madison Gas and Electric (MG&E)	389561	Within 30-60 days, or other reasonable time. Based on current conditions, utilities may consider still allowing DPAs for some commercial customers, for example small to mid-size commercial customers, with limited DPAs that could be for no more than 3 months.	Prior to March 24, 2020 Order: 8 Most recent billing cycle: 11	Prior to March 24, 2020 Order: 812 Most recent billing cycle: 1,096	98.50%	No
Village of Rib Lake Water Utility	389563	A 3 months phased approach, balancing customer impact with revenue.	3	3	1%	No
City Gas Company	389564	No opinion	None	None	100%	No
City of Appleton Water Utility	389574	When the Safer at Home Order is lifted. Utilities should be allowed flexibility to manage DPAs to meet different community needs.	0	Prior to the March 24th Order: 1 After March 24, 2020 Order: 2	99.90%	No
Wisconsin Power and Light Company (WPL)	389577	WPL is reviewing existing DPA policies to provide additional support for customers through the end of 2020. This may include additional options for renegotiated or extended payment agreement terms. WPL is evaluating DPAs for small businesses impacted by the pandemic on a case-by-case basis.	Prior to March 24, 2020 Order: 230 Most recent billing cycle: 238	Prior to March 24, 2020 Order: 3,618 Most recent billing cycle, 4,823		No

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Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	30 days after disconnections are reinstated. This will allow customers eligible for disconnection to enroll in a DPA, and mitigate the ultimate deferred financial impact. There are no social distancing implications to this issue.	Prior cycle (February 2020): 358 Current cycle (April 2020): 892	Prior cycle (February 2020): 15,533 Current cycle (April 2020): 30,455	82.60%	Currently, DPA activity is down substantially (45%) versus 2019 volumes as collection activity has been suspended due to COVID 19. It is expected that the enrollment rate will return to or exceed historic levels once the disconnection moratorium is lifted.
Wisconsin Public Service Corporation (WPS)	389578	30 days after disconnections are reinstated. This will allow customers eligible for disconnection to enroll in a DPA, and mitigate the ultimate deferred financial impact. There are no social distancing implications to this issue.	Prior cycle (February 2020): 303 Current cycle (April 2020): 274	Prior cycle (February 2020): 5,496 Current cycle (April 2020): 6,052	91.08%	Currently, DPA activity is down substantially (20%) versus 2019 volumes as collection activity has been suspended due to COVID 19. It is expected that the enrollment rate will return to or exceed historic levels once the disconnection moratorium is lifted.
Marshfield Utilities	389579	This should be left in place to allow customers to enroll in a DPA prior to disconnection.	None	Current cycle: 4	Almost 100%. Marshfield has heard from some customers asking about DPA, but they aren't sure what they will be able to pay and when they will be able to pay, so they are not setting up DPAs at this point.	DPA counts will increase considerably once the disconnection process is resumed. Marshfield anticipates many more residential DPAs than we have for a typical April, since there are now more customers that are past due.
North Central Power (NCP)	389580	Immediately	None.	Prior to the March 24, 2020 Order: 1 Most recent billing cycle: 3	99%	No
Manitowoc Public Utilities (MPU)	389586	At the same time disconnections and late payment fees are reinstated.	None	Prior to the March 24, 2020 Order: 8 Most recent billing cycle: 3 MPU also offers the Minimum Payment Option to all residential customers.	99%	No
Milwaukee Water Works (MWW)	389588	MWW recommends the Commission allow customers to establish a DPA without a down payment only until July 2020, which is prior to the Q3 review and tax roll period. MWW has extended DPA installments due March-May by 60 days, and customers have 30 days (rather than 14 days) to make their first installment.	Utility does not track by customer class. Prior to March 24, 2020 Order: Less than 10% of DPAs opened are non-residential. March 1-May 11, 2020: 167 Historically, there were 2,651 DPAs between March 2019-2020. From March 1-11 2019-2020, there were 223 DPAs	Utility does not track by customer class. Prior to March 24, 2020 Order: Less than 10% of DPAs opened are non-residential. March 1-May 11, 2020: 167 Historically, there were 2,651 DPAs between March 2019-2020. From March 1-11 2019-2020, there were 223 DPAs	Data not available	No
Deforest Municipal Water Utility	389655	N/A	None	2	No current DPAs	No
Village of Caledonia Water Utility	389692	Caledonia does not utilize DPAs.	0	0	100%	No

Deposits

Utility Name	ERF REF #	What considerations should factor into the unwinding of this temporary requirement?	Does the utility assess new customer deposits?	a. If so, what were the amount of new customer deposits the utility would have assessed, but did not, during the billing cycle following the March 24, 2020 Order?	b. What was the historical three year average of new customer deposit amounts assessed during the same billing period?	c. Has the utility developed any projections or estimates for these numbers for upcoming months, quarters, or bill cycles? If yes, please provide those estimates and the assumptions used to develop them.
Three Lakes Sanitary District No. 1	389134	When the Safer at Home Order is lifted.	No	N/A	N/A	No
Elcho Sanitary District	389267	When the Safe at Home order is lifted.	No	N/A	N/A	No
La Crosse Water Utility	389432	N/A	No	N/A	N/A	No
Rice Lake Utilities	389455	Rice Lake only requires deposits for commercial accounts and have had very few new commercial accounts after the March 24, 2020 Order.	Rice Lake only requires deposits for commercial accounts.	\$350	\$975	No
St. Croix Gas (SCG)	389463	When the Safer at Home Order is lifted, with a 30-day notice. This will give customers time to contact SCG and enroll in a DPA.	We only assess new customer deposits on commercial accounts.	N/A	N/A	No
City of Middleton	389464	When the Safer at Home Order is lifted.	No	N/A	N/A	No
Northwestern Wisconsin Electric (NWE)	389465	When the Safer at Home Order is lifted, with a 30-day notice.	Yes	Data not available	Data not available	No
Green Bay Water Utility (GBWU)	389495	GBWU does not collect deposits.	No	N/A	N/A	No
Dahlberg Light and Power Company (DLP)	389502	When the Safer at Home Order is lifted, with a 30-day notice.	Yes	Data not available	Data not available	No
Northern States Power Company - Wisconsin (NSPW)	389523	30-60 days after the Safer at Home Order is lifted, or another reasonable time. There are relatively few lost deposits that occur due to this requirement..	NSPW assesses deposits to non-residential customers if they do not meet one of the following criteria: - new customer without prior service - current customer establishing a new service with unsatisfactory payment history - not on Auto Pay in Lieu of Deposit - does not have an Irrevocable Letter of Credit or Guarantor Agreement, or Surety Bond	157 accounts, \$72,2999	\$132,289	No
Midwest Natural Gas, Inc.	389529	30 days after the Safer at Home Order is lifted, but local restrictions should be considered.	No	N/A	N/A	No
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPI), on behalf of Municipal Utilities	389539	At the same time as disconnections and late payment fees resume.	N/A	N/A	N/A	No
Superior Water, Light and Power (SWL&P)	389555	No opinion - SWL&P does not require deposits for new services.	N/A	N/A	N/A	No
Madison Gas and Electric (MG&E)	389561	Within 30-60 days, or other reasonable time. For MG&E, these types of deposit requests are not common, and customers can avoid them by establishing a DPA.	No	N/A	N/A	No
Village of Rib Lake Water Utility	389563	A 3 months phased approach, balancing customer impact revenue.	No	N/A	N/A	No
City Gas Company	389564	When the Safer at Home Order is lifted.	Yes	\$386	\$1,774	No
City of Appleton Water Utility	389574	Appleton does not require deposits.	N/A	N/A	N/A	No

Appendix A: Utility Data Request Responses

Wisconsin Power and Light Company (WPL)	389577	<p>With a 30-60 day transition period.WPL will not charge winter moratorium non-pay deposits for the rest of 2020.</p> <p>If Commission ends this temporary requirement prior to July 1st, WPL will wait until July 1st to assess deposits for new service as part of the bankruptcy process due to the risk posed to the utility. The volume of accounts assessed deposits is low and would not require a phased approach.</p>	WPL only assesses new customer deposits if a customer files bankruptcy. As part of the bankruptcy process, the customer's account will be stopped, a new post-bankruptcy account created, and assessed a deposit if the customer is not low income.	The amount of deposits that would have been assessed with starting new post-bankruptcy accounts is \$7,980	The three-year historical average of post-bankruptcy deposits is \$27,244 for the same time period.	No
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	<p>This should remain in place until July 31, 2020, or other reasonable time decided.</p> <p>This will help customers, but also provide a cut-off date to limit deferred costs of complying with the March 24, 2020 Order. There are no social distancing implications to this issue.</p>	We Energies assesses customer deposits on commercial accounts.	We Energies estimates it would have assessed approximately 300 commercial deposits.	<p>Historical three year average of new commercial deposits for the same month was 272.</p> <p>Note: Our deposit counts contain both new customer and slow-pay deposits. These are not separated for reporting purposes, so the value expressed reflects both new customer and slow-pay deposits.</p>	No
Wisconsin Public Service Corporation (WPS)	389578	<p>This should remain in place until July 31, 2020, or other reasonable time decided.</p> <p>This will help customers, but also provide a cut-off date to limit deferred costs of complying with the March 24, 2020 Order. There are no social distancing implications to this issue.</p>	Yes	WPS estimates it would have assessed approximately 250 commercial deposits.	Historical three year average of new commercial deposits for same month was 306.	No
Marshfield Utilities	389579		This information is not available.	This information is not available.	\$17,218	No
North Central Power (NCP)	389580	When the health emergency is lifted there should be 30 days or less.	Yes	Cannot determine this amount.	\$2,618.00	No
Manitowoc Public Utilities (MPU)	389586	No comment	MPU only assesses deposits on commercial accounts.	Less than 5.	N/A	No
Milwaukee Water Works (MWW)	389588	MWW does not assess customer deposits.	N/A	N/A	N/A	No
Deforest Municipal Water Utility	389655	No	No	N/A	N/A	No
Village of Caledonia Water Utility	389692	Caledonia does not assess customer deposits	N/A	N/A	N/A	No

Duration and Conclusion

Utility Name	ERF REF #	Are there any other considerations that should factor into the unwinding of these temporary requirements, or anything you wish to add?	How do disconnection requirements factor into the timing of the duration of these modifications?	Has the utility developed an estimate of billed versus forecasted revenues for the billing cycle following the March 24, 2020 Order? If yes, please provide the estimate.	Has the utility developed an estimate of billed versus forecasted revenues or any other items that may be included in a future filing with the Commission? If yes, please provide those estimates and the assumptions used to develop them.
Three Lakes Sanitary District No. 1	389134	These new requirements have had minimal impact on the utility, however, Three Lakes would like to see the restrictions lifted as soon as the Safer at Home Order is lifted or no later than one quarter after.	Three Lakes rarely disconnects a customer so this has minimal impact on the utility.	No	No
Elcho Sanitary District	389267	They should be lifted as soon as possible after the Safer at Home Order is lifted.	Elcho will work closely with the landlords on dates the Commission provides.	No	No
La Crosse Water Utility	389432	These should be written with flexibility, as different communities are hit differently by this economic recession.	N/A	No	No
Rice Lake Utilities	389455	Rice Lake wants to be able to change the customer electric rules in its rate tariff so that residential tenants can have a DPA even without meeting the requirements. Rice Lake wants to be able to get balances taken care of by tax roll, have everyone eligible to start a DPA by tax roll, or delay utility liens this year.	Rice Lake will go along with its normal disconnect schedule once it is able to. Everything is already calculated as far as when to send out notices, how long before the first disconnect day, and the latest possible disconnect date because of the notices.	No	No
St. Croix Gas (SCG)	389463	No	SCG would continue to work with customers on DPAs, but feels it needs some sort of motivation that encourages customers to follow-up with utility requests; i.e. disconnections. As far as COVID-19 related illnesses, there is already a medical exemption that would apply.	No	With businesses closed, especially restaurants, SCG expects an impact on commercial gas consumption. SCG does not expect a change in residential use patterns. However, it is much too early in the emergency order to project an impact.
City of Middleton	389464	These new requirements have had minimal impact on the utility, however, we would like to see the restrictions lifted as soon as the Safer at Home Order is lifted or no later than one quarter after.	Middleton does not disconnect customers so this has minimal impact on the utility.	No	No
Northwestern Wisconsin Electric (NWE)	389465	No	Suspension of disconnections must be lifted at least 4 months prior to the winter moratorium to allow NWE to collect arrears and encourage customers to work to get current on their accounts.	NEW has not developed estimates. April billed revenue is down 11.1% from 2019 and 8.8% from the average of the last three years.	No
Green Bay Water Utility (GBWU)	389495	Utilities should be given flexibility due to the different demands each utility faces.	N/A	No, since a majority of GBWU customers are billed quarterly. April 2020 revenue is down approximately \$120,000 from April 2019. A majority of this decrease is from monthly billed customers (C&I and wholesale) which is down \$102,000 from April 2019.	No
Dahlberg Light and Power Company (DLP)	389502	No	Suspension of disconnections must be lifted at least 4 months prior to the winter moratorium to allow DLP time to collect arrears and encourage customers to work to get current on their accounts.	DLP has not developed an estimate. April billed revenue is up by 2.5% from 2019.	No
Northern States Power Company - Wisconsin (NSPW)	389523	The majority of these requirements should expire 30-60 days after the expiration of the public health emergency or other reasonable time decided. The decision should balance the need for the requirement in light of the economic conditions against the cost of maintaining the requirement measured by the size of the deferral balances.	NSPW recommends the expiration of the disconnection prohibition 30-60 days after the public health emergency order expires or a reasonable time as determined by the Commission.	NSPW has prepared an estimate of lost revenue impacts for the weather normalized calendar month of April 2020 (based on April billed sales) compared to the 2020 authorized revenues. These impacts do not include fuel related or cost of gas related revenues. WISCONSIN RETAIL ELECTRIC Residential: \$700,000 C&I and Other: -\$3,500,000 WISCONSIN RETAIL GAS Residential: -\$20,000 C&I and Other: -\$300,000	Attachment 1 from Xcel Energy's recent 2020 Q1 earnings call on May 7th outlines three sales scenarios in 2020 depending on the severity of the pandemic and economic recovery. These scenarios reflect the sales from Xcel Energy's operating companies in total and actual impacts will vary by operating company. In addition, since COVID-19 impacts are continually changing as economic conditions change and as we receive better information about the depth and duration of these impacts, these amounts are only current estimates and will continue to change over the coming weeks and months. <i>See ERF for attachment.</i>
Midwest Natural Gas, Inc.	389529	No	With keeping utility customers and employees safety in mind Midwest Natural Gas, Inc. needs to be able to disconnect meters to encourage customers to become current on their account before the winter moratorium begins. The utility need a minimum of 3.5 months for this process.	No	No
Municipal Electric Utilities of Wisconsin (MEUW) and WPPI Energy (WPPPI), on behalf of Municipal Utilities	389539	No	Municipal Utilities believe tariff provisions and rules related to disconnection, late fees and DPAs, deposits and documentation of residency and identity should be restored with sufficient time for utilities to work with customers to get accounts current in advance of the winter moratorium. Utilities are concerned that the longer customers go without paying, the more difficult it will be for them to get their account current. MEUW and WPPPI's experience is that the utility's right to disconnect prompts customers to respond to utility outreach and make arrangements to pay their bills. This concern is particularly true for customers who have been in arrears prior to 11/1/19, and who could end up with more than 17 months of unpaid bills.	No	No
Superior Water, Light and Power (SWL&P)	389555	30-60 days after the public health emergency expires or a reasonable time as determined by the Commission. Customer, community, and utility employee health should balance with other stakeholder needs like affordability, reliability, and overall financial health of the utility.	30-60 days after the public health emergency expires or a reasonable time as determined by the Commission. Disconnections must be weighed against customer needs as the economy recovers, but should be re-implemented prior to the fall of 2020 to help customers become current.	SWL&P has not developed any estimates, but a high-level review of April sales (data provided) shows lower than anticipated sales. There are multiple reasons for this, but a decrease in C&I customers can be attributed to the economic downturn due to COVID-19.	SWL&P is currently reviewing forecasted revenues, expenses and capital expenditures but does not have enough data to share yet.
Madison Gas and Electric (MG&E)	389561	MG&E will update communications and contacts with customers and employees and will need to confirm and implement some system and operational changes to reflect the unwinding of many temporary requirements.	There are many opportunities for customers to avoid disconnection notices by establishing DPAs, seeking payment assistance, and keeping in contact with utilities. To determine reasonableness of DPAs, MG&E considers the customer's ability to pay by taking into account the size of the delinquent account, payment history, time the debt has been outstanding, reasons why the debt has been outstanding, and any other relevant factors. Disconnection notice timing requirements allow more time for customers to work with the utility. MG&E attempts to contact customers in various ways before getting to the point of issuing a disconnection notice, so when the modifications are ended, there will still be a pause before any customer would be facing disconnection.	Data provided shows total actual electric revenues for month end April 30th with a difference of -5.5% from what was forecasted. By customer class, MG&E experienced a 6.6% increase in actual residential revenues, -11.9% decrease in actual C&I revenues, and a -9.8% decrease in actual public authority revenues from forecasted.	MG&E will address in a future rate proceeding as the information is being continually monitored.
Village of Rib Lake Water Utility	389563	No	Don't know.	No	No
City Gas Company	389564	When the Safer at Home restrictions are lifted.	The utility feels disconnection requirements should be lifted at least 60 days prior to the November 1st moratorium start date.	No	No
City of Appleton Water Utility	389574	No additional comments.	No additional comments.	No	No

Wisconsin Power and Light Company (WPL)	389577	<p>WPL has taken significant and additional steps to assist customers and safeguard utility staff, and has been proactively educating and encouraging customers to apply for assistance and enroll in a DPA.</p> <p>This includes: temporarily suspending disconnections, reconnecting those who were previously disconnected, waiving late fees and reconnection fees, refunding all deposits held from 2015 and earlier even if a customer has not demonstrated consistent bill payment, not requiring a doctor's note to provide a 30-day medical extension for a COVID-19 illness, and will not disconnect specific types of customers such as nursing homes and hospitals.</p> <p>Returning to normal will allow WPL to continue to work with customers to manage their bills and minimize cost impacts for all customers.</p>	<p>WPL has been communicating with customers through its website, email alerts, bill inserts, printed materials and social media. WPL has initiated a customer education campaign to encourage customers apply for Energy Assistance. WPL has placed calls and emails to eligible customers, large employers encouraging them to share the information with employees, and calls and flyers to local non-profits.</p> <p>WPL sends a 12-day disconnection notice. If WPL begins sending disconnection notices no earlier than July 1, 2020, then the earliest a customer could be disconnected is July 13, 2020. Customers who require a 5-day notice on their door would be disconnected even later. This gives customers the opportunity to reach out for assistance, make payment, and enroll in a DPA.</p>	<p>WPL estimates that April 2020 temperature normalized (TN) retail electric sales decreased by approximately 10% as compared to April 2019. As workers and students transitioned from the workplace and schools to residing at home, residential sales volumes increased; however, this increase was more than offset by decreasing commercial and industrial sales volumes. Table 1 compares WPL sales between April 2020 and April 2019.</p> <p>WPL estimates marginal electric sales revenue for the month of April decreased by about \$3.5-\$5 million. The rapid decline in commercial and industrial sales makes estimating the marginal change in sales revenue from customers with demand-based rates more uncertain.</p> <p>The impact to sales caused by the COVID-19 pandemic can only be estimated. It appears that most of the change in April 2020 versus April 2019 sales is due to impacts from the COVID-19 pandemic; however, some non COVID-19 related impacts may also be present. WPL has not estimated the impact to natural gas sales for the month of April.</p>	<p>Regarding electric sales, Alliant Energy indicated in its recent earnings call:</p> <p>Under an assumption that the more significant pandemic-related sales declines extend through the end of Q2, and a slow recovery through the end of the year, we are forecasting approximately 5% lower overall retail sales this year.</p> <p>Wisconsin Power and Light Company (WPL) is analyzing scenarios to determine the longer-term impact on electric sales based upon the timing and pace of recovery from the pandemic. As recovery ensues, WPL expects that sales impacts will continue to be volatile and difficult to predict. WPL will continue to monitor and analyze available billing and meter, economic, and pandemic-related data to better understand impacts to sales and revenue and to support decision making.</p> <p>Additionally, revenue from disconnect fees and natural gas sales will be impacted and could be a consideration in future filings.</p>
Wisconsin Electric Power Company and Wisconsin Gas Company (We Energies)	389578	<p>We Energies stands by WUA's April 21, 2020 reply comments in this docket and urges the Commission to keep various measures in place for the time being. The economy is unlikely to snap back to "normal" as soon as the Safer at Home Order is lifted, so it makes sense to keep some measures in place with the corresponding deferral of the cost of these measures. We Energies believes the timelines it proposed in earlier responses strike an appropriate balance between maintaining protections and mitigating the accumulating deferral of costs.</p>	<p>We Energies requests the Commission allow disconnections to resume as described in prior data request responses.</p> <p>If disconnections remain suspended right up until the winter moratorium, the result would be that many delinquent customers would remain connected, with potentially severe financial impacts for the utility and, eventually, for all non-delinquent customers.</p>	No	No
Wisconsin Public Service Corporation (WPS)	389578	<p>WPS stands by WUA's April 21, 2020 reply comments in this docket and urges the Commission to keep various measures in place for the time being. The economy is unlikely to snap back to "normal" as soon as the Safer at Home Order is lifted, so it makes sense to keep some measures in place with the corresponding deferral of the cost of these measures. WPS believes the timelines it proposed in earlier responses strike an appropriate balance between maintaining protections and mitigating the accumulating deferral of costs.</p>	<p>WPS requests the Commission allow disconnections to resume as described in prior data request responses.</p> <p>If disconnections remain suspended right up until the winter moratorium, the result would be that many delinquent customers would remain connected, with potentially severe financial impacts for the utility and, eventually, for all non-delinquent customers.</p>	No	No
Marshfield Utilities	389579	<p>The Commission's swift actions in response to COVID-19 have assisted customers and allowed Marshfield to provide a safer work environment for staff.</p> <p>Some additional considerations:</p> <p>1) If the unwinding is delayed until late summer/early winter, would the winter moratorium be extended based on the weather? If the weather is moderate, could disconnections continue for another month or two to allow for arrears to be addressed?</p> <p>2) Some counties/municipalities have their own COVID-19 responses and it is possible more orders may be issued in the future. What considerations will the Commission provide for these impacted utilities?</p>	<p>Marshfield is concerned that any extended delay in the disconnection requirements could lead to arrears carrying over 17 months (November 2019 – April 2021). This would place additional stress on the financial health of utilities.</p>	No	No
North Central Power (NCP)	389580	No additional comments	NCP must have time to collect arrears prior to the moratorium, including time to establish achievable DPAs.	No	No
Manitowoc Public Utilities (MPU)	389586	MPU requests the Commission require customers entering utility facilities wear a face mask.	Same as response to question LFF-15.	No	No
Milwaukee Water Works (MWW)	389588	No additional comments	<p>N/A as MWW does not disconnect service for nonpayment.</p> <p>Disconnections for meter related reasons will resume when the utility resumes its meter exchange program.</p>	<p>MWW develops annual estimated revenue rather than forecasts per billing cycle. The revenue estimate related to March 21, 2020 through December 31, 2020 is \$59,102,108 (forecast for the year less the actual billed prior to March 21, 2020).</p> <p>The actual billed revenues for the period of March 21, 2020 through April 30, 2020 was \$8,865,316.</p> <p>Actual revenues for the first quarter (January 1, 2020 to March 30, 2020) is \$19,700,283.</p>	No
Deforest Municipal Water Utility	389655	N/A	N/A	N/A	N/A
Village of Caledonia Water Utility	389692	No additional comments	N/A	No	No