



June 8, 2022

Electronically Filed

Steffany Powell Coker  
Secretary to the Commission  
Public Service Commission of Wisconsin  
P.O. Box 7854  
Madison, Wisconsin 53707-7854

**Re: Docket 5-TN-106-Notification by the North American Numbering Plan Administrator (NANPA) of the Revised Relief Implementation Plan for the 920 Numbering Plan Area (NPA) Code**

Dear Ms. Coker:

The Public Service Commission of Wisconsin (“Commission”) issued an Order in Docket 5-TN-106, approving an all-services distributed overlay to provide area code relief in the 920 Numbering Plan Area (“NPA”) on December 9, 2008 (“2008 Order”). Subsequently on November 23, 2012, the Commission issued *Supplemental Order* suspending the implementation schedule of the 920/274 area code overlay. The *Supplemental Order* directed, “NANPA to establish triggers to reconvene an Industry meeting to develop a revised implementation schedule once the quantity of available central office codes in the 920 area code falls to 50, or the forecasted life of the 920 area code is within 24 months of exhaust.” The trigger was met, and NANPA filed *Notification by the North American Numbering Plan Administrator (NANPA) of Need for Relief Plan Implementation for the 920 Numbering Plan Area (NPA) Code* with the Commission on December 29, 2021, stating implementation of the new 274 NPA needed to commence.

NANPA convened the Industry on February 23, 2022 to establish dates for the Industry’s recommended nine-month implementation schedule. Per Planning Letter 586, the start of network preparation and customer education was set at June 22, 2023 and network preparation and customer education period would end on March 22, 2024. The first central office (“CO”) code activation date of the 274 NPA would be on March 22, 2024 and while CO codes would not be assigned in the new 274 NPA until all CO codes in the 920 NPA are assigned, the earliest date CO code requests could be accepted by NANPA for the new 274 NPA was January 16, 2024.

At the time of the February 23, 2022 implementation meeting, the projected exhaust of the 920 NPA was third quarter of 2024 (3Q2024). In April 2022, NANPA published its semi-annual Numbering Resource Utilization/Forecast (NRUF) and NPA Exhaust Analysis (“April 2022 NRUF Report”) which projects that the 920 NPA is now estimated to exhaust three quarters earlier, during the fourth quarter of 2023 (4Q2023).

Per the NPA Code Relief Planning and Notification Guidelines (“Guidelines”), Section 5.5.1, “NANPA shall request a reopening of previous consensus agreements after receiving regulatory approval when circumstances could potentially have a significant impact to the implementation plan” and Section 7.2 states, “the relief implementation should be completed at least six (6) months prior to the projected exhaust of the NPA.”

With approval from the Commission staff, NANPA convened a meeting on May 31, 2022, to give the Industry the opportunity to reach consensus on setting a new implementation schedule for the 920/274 NPA overlay, which supersedes the implementation schedule outlined in Planning Letter 586. Per [Planning Letter 593](#), the start of network preparation and customer education is now set at August 5, 2022 and network preparation and customer education period will end on May 5, 2023. The first CO code activation date of the 274 NPA will be on May 5, 2023, and while CO codes will not be assigned in the new 274 NPA until all CO codes in the 920 NPA are assigned, the earliest date CO code requests will be accepted by NANPA for the new 274 NPA is February 28, 2023.

In accordance with Ordering Paragraph 3 of the 2008 Order which states that “NANPA shall submit its planning letter, specifying the area code relief implementation schedule, to Commission staff,” NANPA hereby submits Planning Letter 593 (“PL-593”) as notification of the current implementation schedule for the 920 and 274 NPA all-services distributed overlay. The implementation schedule can be found under “Implementation of Relief Plan”. NANPA issued a NANP Notification System (“NNS”) notice about the availability of PL-593 on June 2, 2022.

Please feel free to contact me should you have any questions concerning this filing.

Respectfully submitted,

*Heidi Wayman*

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**Number:** PL-593  
**Date:** June 2, 2022  
**Subject:** NPA 274 and 920 All-Services Overlay (Wisconsin)  
**Related Previous Planning Letters:** 586, 556, 544, 442, 417, 385, 040

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**This Planning Letter supersedes PL-586 and includes revised implementation and network testing intervals.**

### General Description

On December 8, 2008 the Public Service Commission of Wisconsin in Docket 5-TN-106, approved an all-services distributed overlay as the relief method for the 920 NPA. The 920 NPA covers most of the northeastern portion of Wisconsin. It serves communities including but not limited to Appleton, Beaver Dam, Berlin, Fond du Lac, Fort Atkinson, Green Bay, Manitowoc, Oshkosh, Ripon, Sheboygan, Sturgeon Bay and Watertown. The new **274 NPA** will serve the same geographic area currently served by the existing 920 NPA. Additionally, Central Office (CO) codes in the 274 NPA will be available for assignment only when all assignable CO codes in the 920 NPA have been exhausted.

### Implementation of Relief Plan

Implementation of the 920/274 NPA overlay is as follows:

	Time	Date
Carriers to enforce mandatory 10-digit dialing*	NA	October 24, 2021- July 15, 2022
Network preparation and customer education begins	NA	August 5, 2022
Network preparation and customer education period ends	NA	May 5, 2023
Earliest new 274 central office code activation date**	-	May 5, 2023
Earliest date central office codes in the new 274 NPA may be ordered through NANPA***	-	February 28, 2023

\* Carriers to enforce mandatory 10-digit dialing no earlier than October 24, 2021, and no later than July 15, 2022 ([See PL-556](#)). Customers have already been educated that mandatory 10-digit dialing started on October 24, 2021.

\*\*In Service Date of the New 274 NPA Overlay

\*\*\*Central office codes in the 274 NPA available only when all assignable central office codes in the 920 are assigned.

## Central Office Code Listings and NPA Maps

A rate center map of the 920/274 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

The dialing plan for the 920/274 NPAs overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local, EAS, & ECC Calls	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll Calls	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit dialing for all calls permissible at each service provider's discretion.

## Network Testing

All international and domestic carriers should ensure that the new 274 NPA has been activated throughout their networks prior to May 5, 2023. The test number to verify the routing to the 274 NPA will be in service beginning February 5, 2023 through June 5, 2023. The test number to verify the routing to the 274 NPA is: 274-274-0274. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 920 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Arno Vigen	Airespring	818-738-1907	<a href="mailto:Arno.vigen@airespring.com">Arno.vigen@airespring.com</a>
Deborah Anstead	Altice (Cablevision Lightpath, CSC Wireless)	516-803-6232	<a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>
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